

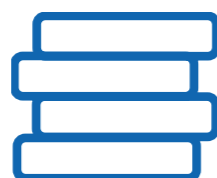
Emergency Services Sector

What is the Emergency Services Sector?

Emergency services include both front-line and support staff in the police, ambulance, and fire service. They work to keep the public safe and healthy.



Average annual salary
£30,394



Percentage of GM workforce working in this sector

2%

(19,800 employed)

Approximate number of GM employers

3



Who might you work for?

- [Greater Manchester Police](#)
- [Greater Manchester Fire and Rescue service](#)
- [North West Ambulance Service](#)



Soft skills

- Resilience
- Physical fitness for some roles
- Integrity
- Honesty
- Communication
- Teamwork

Workplace trends

- Real desire to represent the communities in which the services work.
- Desire to attract those from BAME, LGBTQ+, disadvantaged backgrounds to make the services more representative.
- Political changes have the ability to affect staffing numbers as the Government decides the funding for public services.



Roles that GM employers are currently recruiting for

- Police Constable
- Police Sergeant
- Police Inspector
- Call handler
- Admin roles
- Firefighter
- Fire Station Officer
- Paramedic
- Care Assistant
- Ambulance Driver

What do I need to start my career?

No experience is required for entry roles although maths and English are generally needed to progress.

Degrees are needed for some police constable roles.

A C1 driving licence is desired to drive ambulances.

Apprenticeship routes are available to be a firefighter and are also now emerging for the police.

Professional qualifications needed for more senior positions.

Types of qualifications

Wide range of apprenticeships are available within the sector including for key roles like firefighters and paramedics.

University degrees are offered across Greater Manchester in range of subjects for graduate roles.



Shortage and in demand roles

- Paramedics
- Ambulance Drivers
- Call handlers
- Police and Fire recruit at various times of the year for frontline roles



What does the future hold for this sector?

- As society changes, the role of police officers is changing. For example, there may be new crimes taking place online.
- Artificial intelligence is used already, for example through facial recognition, and this is set to grow further.
- Firefighters are dealing with different types of issues such as with electric vehicles, which require a different approach when involved in an accident.
- Ageing population will increase the need for healthcare workers and paramedics.



Want to know more? - Find out more about the different roles available on the [NHS](#), [Policing](#), or [National Careers Service](#) websites.

