

ABOUT US

Formerly known as Parent Partnership, Bury. Special Educational Needs and Disability (SEND) Information Advice and Support (IAS) Service is a **FREE** confidential, impartial and independent service operated by POINT Services.

Bury SEND IAS Service exists to help parents and carers of children with additional needs and disabilities; and children and young people themselves, in matters relating to their Education, Health or Social Care provision.

WHAT WE OFFER

Our support services are tailored to your individual needs and are both personal and confidential.

We can offer you:

- Independent information about Special Needs Education.
- One-to-one advice and support.
- Details about how Special Education, Health and Social Care is organised.
- Advice about working with those involved with you, your child or young person.
- Information about local support networks.
- Access to Independent Support for Parents, Carers and Young People 16+
- Support to arrange Mediation and Disagreement Resolution.
- Support with SEND Tribunal claims.
- Opportunities to improve and shape services through our SEND IAS Steering Group.

HOW TO ACCESS OUR SERVICES

As a parent/carer, young person you can:

Telephone or e-mail our service directly for impartial advice and support with any matter relating to SEN, disability with Education, Social Care or Health Care.

As a professional:

With the parent/carer or Young Persons consent you can forward their details via telephone or e-mail.

We are also happy to offer professionals advice and support in matters relating to SEND.



INDEPENDENT SUPPORT

What is Independent Support?

Independent Support is a FREE, impartial, confidential service which is independent of the local authority.

Independent support ensures parent, carers and young people can make informed decisions during the Education, Health and Care (EHC) plan process.

What do Independent Supporters do?

Independent Supporters work alongside Parents, Carers and Young People by offering a range of time-limited support specific to the Education, Health and Care (EHC) plan process. This can include liaison across different agencies and information about personal budgets.

Who can access Independent Support?

Independent Support is available to Parents, Carers or Young People who are:

- considering requesting an assessment of need and throughout the process for a new EHC plan
- being transferred from a Statement of Special Educational needs to a new EHC plan.

Delivering
**independent
support**

HOW TO CONTACT US

www.iassbury.co.uk

Tel: 0161 705 4366



BurySENDIASService

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POINT is a Registered Charity No: 1161596

PART OF:



Bury SEND
Information Advice
Support Service

SEND

INFORMATION

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